Online Booking Restrictions

IF YOUR TOTAL LENGTH IS OVER 30 FEET CALL (800) 642-0066 FOR RESERVATIONS.

Passenger Limit  Online bookings are limited to 9 passengers per booking, 10 or more passengers are considered a group and can be confirmed by phone or by email to dot.amhs.tour@alaska.gov.

Unaccompanied Minors (Under 18)  Restrictions apply for passenger under 18 that will travel unaccompanied. Please confirm by phone that all requirements have been met for unaccompanied minors.

Vehicle Length  Vehicle make, and model information provides the minimum required length for your vehicle. If you have added extensions to your vehicle such as a grill guard, bike rack or kayak mounted to the roof that overhangs the vehicle, or you are towing a vehicle or trailer, the overall extended length is applicable. The overall length is measured from the furthest extensions. Vehicles that have not reserved the appropriate space requirement on the vessel car deck may be subject to additional charges or may be moved to a later sailing. If you have a vehicle over 30 feet in length, please also read Vehicle Restrictions.

Vehicle Restrictions  Dock restrictions apply in some of our smaller port communities and we limit online bookings to a maximum vehicle length of 30 feet. This applies to singular vehicles or vehicles towing trailers, campers or fifth-wheels. If you have a vehicle or truck and trailer longer than 30 feet, you must contact our reservations call center. They will ensure there are no vehicle restrictions for your departure and arrival ports.

*Do not attempt to book a vehicle with a trailer as two separate vehicles. Each portion must be able to operate under its own power in order to be booked as two separate vehicles.

Oversized Vehicles  All vehicles over 30 feet long or 8 feet wide are considered oversized and must be booked by an agent in a terminal or at the call center.

Unaccompanied Vehicles  All unaccompanied vehicles must be booked by an agent in a terminal or at the call center.
**Commercial Vehicles**  All commercial vehicles must be booked through our Commercial Services Desk. AMHS can accommodate commercial cargo vans or trailers up to 48 feet in length. Any type of cargo van or trailer over 48 feet cannot be accommodated on any AMHS vessel due to restricted turning radius.

**Rental Vehicles**  Rental cars can be booked in advance. We will need to know if it’s one of 3 different sub-models to reserve the appropriate deck space: Compact, Standard or Large. Please notify us right away if your vehicle is different once you accept it from the rental agency to adjust charges accordingly.

**Bikes, Kayaks & Inflatables**  Bikes, kayaks or inflatables do not need to be booked as extra carry-on items if they are contained in or on a vehicle but must be accounted for if they extend your overall vehicle length.

**Cabin Limit**  Up to 3 cabins can be booked per sailing segment.

**ADA Cabins**  AMHS vessels are equipped with a limited number of ADA accessible cabins. To ensure these remain available for passengers who require them, AMHS restricts these cabins from online sales. To check the availability of ADA accessible cabins, please call 1-800-642-0066.

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**All vehicles MUST check in at the terminal to receive a colored destination tag and lane assignment.**

A confirmation which includes boarding passes will be emailed to you once your payment has been processed by the Alaska Marine Highway System.

**IMPORTANT:** Please review the contract terms & conditions before you travel. They are available at AMHS terminals, our reservations call center or online at FerryAlaska.com under Travel Policies.

**Baggage:** Walk-on passengers are allowed up to 100 pounds of hand-carried baggage. Passengers are responsible for the handling and safety of their own bags. Baggage carts are driven from terminals and parked on the vessel car deck to aid passengers. All baggage and carry-on items are subject to security screening. The Alaska Marine Highway System is not responsible for lost, stolen or damaged baggage.

**Boarding Pass:** Once a travel itinerary confirmation is received, boarding passes may be printed from the AMHS website, any AMHS kiosk, or obtained from a Alaska Tour Adventures agent. All passengers and vehicles must have a valid boarding pass to board an AMHS vessel.

**Vehicle Tags:** Vehicles will not be boarded with only a boarding pass. If you are traveling with a vehicle you must check in at the terminal to obtain your colored destination tags and lane assignment. Do not self-park in the terminal staging lanes, you will be required to exit the lanes to check in.

**Booking Number and Code:** Please note that you will need the Booking Number and Code to make modifications to this booking. These are both visible at top right of your itinerary document.

**Changes, Cancellations & Refunds:** Fee information can be reviewed at FerryAlaska.com under Travel Policies - Changes, Cancellations & Refunds.
Identification for Travelers: All travelers will be required to provide a government issued photo ID prior to boarding an AMHS vessel. For more information, visit FerryAlaska.com under Travel Policies - ID Requirements.

Schedule Changes: The State of Alaska reserves the right to alter, revise, or cancel schedules and rates for any reason without prior notice and is not liable for any resulting delays, expenses, or damage passengers may incur; nor is the State responsible for arranging alternate lodging or transportation. Schedule updates are provided at FerryAlaska.com under Schedule Changes.

Subject to Screening: Ticketed persons and vehicles entering an AMHS facility or boarding a vessel are subject to security screening and/or inspections. Failure to consent or submit to such measures will result in denial or revocation of authorization to remain on the premises or to board the vessel.

Happy Sailing!

Updated: 08/01/18